

Full Terms and Conditions

Official Terms and Conditions – Louis Vuitton Speedy Bandoulière 20 Handbag Giveaway

1. Promoter
 - 1.1 Promoter: Robes Collective Pty Ltd, Altona VIC (ABN **18 683 042 024**).
 - 1.2 Contact: info@robescollective.com.au
2. Promotion
 - 2.1 Name: Louis Vuitton Speedy Bandoulière 20 Handbag Giveaway.
 - 2.2 Promotion type: Trade promotion (game of chance).
 - 2.3 Promotional period: Starts 20th of October 2025 at 07:00pm AEDT and ends 15th of December 2025 at 07:00 pm AEDT.
3. Eligibility
 - 3.1 Entry is open to Australian Melbourne residents aged 18 years and over who reside within Melbourne and surrounding areas serviced by Robes Collective. Please DM us or contact info@robescollective.com.au or 0456 587 481 to confirm you are within Robes Collective serviced areas.
 - 3.2 Exclusions: Employees, contractors and immediate family members of the Promoter are ineligible.
 - 3.3 The Promoter may request proof of age, identity, and eligible address before confirming an entry or awarding the prize.
4. How to enter
 - 4.1 During the Promotional Period, book a Robes Collective installation for a Melbourne address within the serviced areas and pay the required deposit by 15th of December 2025, 07:00 pm AEDT.
 - 4.2 Following @robescollective on Instagram or @robescollective on Facebook provides updates but is not a condition of entry.
 - 4.3 Optional bonus entries may be offered in the social post (for example, commenting or tagging), however a valid booking with paid deposit is required to activate any entry.
 - 4.4 One entry per qualifying booking per installation address. Multiple qualifying bookings for the same address count as one entry.
 - 4.5 Entries are void if the qualifying booking is cancelled and the deposit is refunded before the prize is awarded.
 - 4.6 Referral Bonus Entry: Existing Robes Collective customers who refer a new customer that books a custom wardrobe installation and pays their deposit in full by the 15th of December 2025 will receive one (1) entry into the Louis Vuitton Giveaway. To qualify, the referred customer must mention the referrer's full name at the time of booking. There is no limit to the number of referrals; each valid referral will constitute one (1) additional entry. If a referred customer cancels or does not pay their deposit by the closing date, the referral entry will be void.
 - 4.7 Internet and device costs incurred in entering are the entrant's responsibility.
5. Prize
 - 5.1 Prize: One genuine Louis Vuitton Speedy Bandoulière 20 handbag as pictured in the promotional materials, purchased directly from Louis Vuitton.
 - 5.2 Prize value: AUD 3,700 RRP (inclusive of GST) at the time of purchase. Total prize pool: AUD 3,700.
 - 5.3 The prize is not transferable, exchangeable or redeemable for cash or credit.

5.4 The Promoter does not accept responsibility for changes in RRP after the start of the Promotion.

6. Winner selection and notification

6.1 A random draw will be conducted on 16th of December 2025 at 07:00 pm AEDT at the Promoter's premises using a randomised drawing method.

6.2 The winner will be notified by direct message and/or email within two business days and announced via the Promoter's social stories/posts using first name and suburb.

6.3 If the winner does not respond and satisfy eligibility/verification by 12:00 pm AEDT on 22nd of December 2025, the prize will be forfeited and a redraw will occur at 07:00 pm AEDT on 22nd of December 2025 at the same location.

7. Prize delivery

7.1 The prize will be personally delivered by a Robes Collective team member to the verified Melbourne installation address within the serviced areas by arrangement within 7 days of winner verification.

7.2 An adult must be present to receive delivery.

8. Verification and invalid entries

8.1 The Promoter may validate entries by requiring proof of booking, deposit payment, age and serviced-area address.

8.2 The Promoter may invalidate entries that are incomplete, incorrect, forged, or manipulated, or where tampering or interference is suspected.

9. Changes to bookings

9.1 Changes to installation date after entry will not affect eligibility, provided the original deposit was paid within the Promotional Period and the installation address remains within serviced areas.

9.2 If the qualifying booking is cancelled and the deposit refunded prior to prize delivery, the entry will be invalid.

10. Liability

10.1 Nothing in these Terms limits any rights under Australian Consumer Law.

10.2 Except for any liability that cannot be excluded by law, the Promoter is not responsible for:

- a) any late, lost, altered, damaged or misdirected entries;
- b) any technical malfunctions or failures; or
- c) any loss or damage (including indirect or consequential) arising in connection with the Promotion or prize.

10.3 If the Promotion is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the Promoter's control, the Promoter may, subject to law, modify, suspend, terminate or cancel the Promotion.

11. Privacy

11.1 Personal information is collected and handled in accordance with the Australian Privacy Principles to administer the Promotion, verify eligibility, conduct the draw, contact winners and, if consented, for marketing.

11.2 By entering, entrants consent to the Promoter using their first name and suburb for winner announcements.

11.3 The Promoter's privacy policy is available on request at info@robescollective.com.au.

12. Social media

12.1 The Promotion is not sponsored, endorsed or administered by, or associated with, Instagram or Facebook (Meta).

12.2 Entrants completely release Instagram and Facebook from any liability arising in connection with the Promotion.

12.3 Entrants must comply with the platforms' terms and community guidelines.

13. General

13.1 These Terms form the entire agreement between the Promoter and entrants regarding the Promotion.

13.2 Any decision of the Promoter regarding the Promotion is final, subject to law.

13.3 The Promotion and these Terms are governed by the laws of Victoria, Australia.

13.4 This giveaway is not sponsored, endorsed or administered by Instagram or Facebook. Louis Vuitton is not affiliated with this promotion.

13.5 Robes Collective reserves the right to verify the validity of any referral entry and to disqualify any participant who tampers with the referral process or provides false information.